



HEATCRAFT AUSTRALIA PTY LTD

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Tuesday, December 15, 2009

## R22 Price Increase

Dear Customer,

As discussed in previous communications regarding the tightening of HCFC quota and the pressure on these refrigerants globally please be advised that we will be increasing our list price for R22 by 10% effective 1<sup>st</sup> January 2010. It is to be expected that R22 will come under increasing price pressure in the coming year as quota restrictions limit the availability of this product. Be assured that at Heatcraft we have sufficient inventory to cover your needs.

Updated prices will be available to all Heatcraft Toolkit subscribers via email in January 2010.

At Heatcraft, we continually strive to improve the way we do business with **Gas2Go® - the leading refrigerant management system**. We are always looking for ways make life easier for you to do business with us. We believe that it is important for you to advise your customers of the changes ahead in regard to HCFC's and offer our support for you in this endeavor. Should you require further information, please do not hesitate to contact your Heatcraft Account Representative or call 13 23 50.

I thank you for your continuing support and assure you that Heatcraft values and appreciates your business.

Kind regards,

A handwritten signature in black ink, appearing to read "Leon Miller".

**Leon Miller**  
General Manager - Sales (Australia & New Zealand)