

Thursday, 26 February 2009

Dear Customer,

As a result of price increases from our suppliers we will be increasing the affected list prices on 1st April 2009.

Specific prices will be available from the second half of March to Heatcraft Toolkit subscribers via email and on our website www.heatcraft.com.au.

At Heatcraft, we continually strive to improve the way we do business and are always looking for ways to make life easier for you to do business with us. To this end, we have enhanced this year's price guide.

The **2009 Heatcraft Price Guide** will arm you with the information that you need to make the right decision on purchasing a new or replacement product quickly and easily, with a new improved easy to use index, capacity tables, quick selection charts and more product information.

The printed guides will be available in early April at your local Heatcraft Branch or speak to your Heatcraft Account Manager to obtain your copy.

We always welcome feedback, so please let us know what you think of our new look guide and how we can continue to make your working life easier. Send an email to feedback@heatcraft.com.au or speak directly to any Heatcraft staff member.

I thank you for your continuing support and assure you that Heatcraft values and appreciates your business.

Kind regards,



Leon Miller
General Manager, Sales (Aust, NZ)